

HONG KONG WINTERFEST

Visitor guidelines

To ensure a comfortable and safe experience for everyone, please keep the following guidelines in mind:

- Children under 12 must be accompanied by a responsible adult.
- Please take care of your belongings and help us keep the environment clean.
- Please do not touch, climb on, vandalise, soil, or damage any installations.
- Pets are not allowed, except for service dogs (guide dogs).
- Smoking is not allowed.

Additional information:

- The Organiser may change opening hours due to adverse weather or unforeseen events.
- Entry flow may be adjusted based on on-site traffic conditions.
- The Organiser may take photos or videos during the Event for promotional purposes. Attendees may appear in photos or other footage, which may be used globally, indefinitely and in any media. By attending this Event, the Attendees hereby consent to the use of your image and likeness as captured during the Event.
- Dangerous items (e.g. glass containers, knives, fireworks, laser pointers, weapons and flammable materials) are not allowed.
- The Organiser reserves the right to prohibit any person from bringing in or displaying items that are abusive, threatening, discriminatory, or political in nature.
- The Organiser reserves the right to refuse entry to anyone or to remove anyone from the venue at any time on reasonable grounds and take appropriate action to enforce this right. For example, the Organiser may remove a Participant who:
 - (i) behave in the venue in a manner which, in the reasonable opinion of the Organiser, has or is likely to affect the enjoyment and/or safety of other Attendees (e.g. possessing prohibited items or engaging in prohibited activities);
 - (ii) uses threatening, abusive or insulting words or behaviour, or in any way provokes a breach of the peace;
 - (iii) is, in the reasonable opinion of the Organiser, under the influence of drugs or has consumed an excessive amount of alcohol; or
 - (iv) violate any notices issued by the Organiser or other relevant laws of the Hong Kong Special Administrative Region.

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- The Organiser reserves the right to change, suspend or cancel the Event or amend its guidelines at its discretion without prior notice. In case of any disputes, the decision of the Organiser shall be final and conclusive, and such decision shall be binding on all parties concerned.
- Attendees enter the venue at their own risk and are responsible for the safety and security of their belongings. Attendees release the Organiser from any liability for loss, damage, or theft of possessions or property at the venue.
- Attendees should assess their suitability to attend the Event, which may feature various special effects, including but not limited to, sound, visual, pyrotechnics, flashing lights, and other sensory stimuli. The Organiser accepts no liability for any physical, emotional, or sensory discomfort, irritation, or injury that may arise during the Event as a result of these effects.
- The Organiser is not a supplier of the products and services provided by the exhibitors and shall not be responsible for any liabilities in relation thereto. In the event of disputes between the Attendees and exhibitors relating to the aforementioned products and services, the exhibitors reserve the right of final decision on all matters concerned.
- All Attendees must observe and comply with any laws of Hong Kong, including but not limited to, the National Flag and National Emblem Ordinance (Instrument A401), the Law of the People's Republic of China on Safeguarding National Security in the Hong Kong Special Administrative Region and other relevant laws of Hong Kong in relation to the safeguarding of national security.
- In the event of discrepancies between the English and Chinese versions of these guidelines, the English version will prevail.

Thank you for your understanding and cooperation!

Information is correct as of 7 November 2025