

Hong Kong WinterFest – Christmas Wonderland

House Rules

To maintain a comfortable and safe environment, please follow the house rules below:

- No smoking
- No drinking or eating
- No touching, climbing, vandalising, soiling, or damaging any installations
- All pets must be kept on a leash at all times
- All pet owners should always clean up after their pets
- Children under the age of 12 should be accompanied by adults
- Please take care of your belongings
- Please keep the environment clean

The organiser will implement the regulations below in accordance with the Government's Prevention and Control of Disease Ordinance (Cap. 599):

- Visitors are required to wear masks, have their body temperatures checked, and clean their hands with alcohol-based hand sanitiser upon entry.
- **Visitors are required to comply with the latest 'Vaccine Pass' requirements. The premises are not accessible to people under the 'Red Code'.**
- All visitors are required to wear face masks in all exhibition areas and maintain social distance throughout the exhibition area.
- In case of fever or respiratory symptoms, visitors should not enter the exhibition area and seek medical attention immediately. A person who has been in close contact with a confirmed or preliminary positive case of the COVID-19 virus in Hong Kong or overseas is prohibited from entering the exhibition area. On the scheduled appointment date, visitors may not enter the exhibition area if compulsory quarantine is in effect or if compulsory testing results are pending.
- A staff member appointed by the organiser will provide health advice at the venue; visitors who fail to comply with the health regulations will be asked to leave.
- Entry arrangements are subject to change, please pay attention to on-site announcements and follow the instructions of on-site staff.

The Christmas handicraft workshops, booths and meet-and-greet activities will be available for visitors to celebrate this joyous festival together. Please note the following arrangements:

- Santa Claus will meet and take photographs with visitors at the Santa Claus Lodge. Please follow the instructions of the on-site staff and maintain an appropriate social distance.
- Participants of handicraft workshops must comply with the Terms and Conditions of the Handicraft Workshops.

The Hong Kong Tourism Board is not responsible for the goods or services provided by the handicraft workshops and booths organised by the participating organisations.

Other information:

- In the event of adverse weather conditions, the organiser reserves the right to change the opening hours.
- The organiser reserves the right to change the entry flow based on on-site traffic conditions.
- The organiser reserves the right to make video recordings or take photos of the event. Such footage or photographs may be used in promotional or publicity events or for other purposes deemed appropriate by the organiser. The visitors attending the event may be captured in the footage or photographs. The organiser has the right to use such footage and photographs throughout the world in perpetuity and in any media.
- The organiser strictly prohibits any sales, questionnaires and promotional activities conducted by non-reserved organisations at the venue. Once discovered, the organiser reserves the right to stop such conduct, confiscate relevant materials, and pursue legal action.
- The organiser reserves the right to refuse admission to any person who fails to comply with the house rules, or to remove any person whose conduct is disorderly or unbecoming from the venue.
- The organiser reserves the right of final decision regarding the event.
- In the event of any discrepancy between the English and the Chinese versions of these admission rules, the English version shall prevail.

In compliance with the Government's latest measures, the organiser will continue to review the situation and adjust the exhibition arrangements accordingly. Thank you for your cooperation.