

## Frequently Asked Questions

### Online Registration

#### **Q1: How much is the registration fee for each category and what does it include?**

A1: It includes a rider pack, a COVID-19 PCR-based nucleic acid test (“**PCR Test**”), a COVID-19 rapid antigen test (“**RAT**”) kit and a bike jersey (unless otherwise specified) for each person. Participants completing the 50 km and 30 km Rides will be awarded a finisher medal and an e-certificate. The table below lists the enrolment/donation fee for each category:

<u>Category</u>	<u>Enrolment Fee in HKD</u>	<u>Donation in HKD</u>
50 km Ride (Including Individual and Teams, max 10 persons per team)	\$650/person # \$15,000/ team #	Voluntary \$3,000/ team
30 km Ride (Individual)	\$330/person #	Voluntary
CEO Charity and Celebrity Ride	\$15,000/person (By invitation)	\$15,000
HKSAR 25 <sup>th</sup> Anniversary Trophy - Men’s Open Race (“ <b>Men’s Open</b> ”)	\$400/person #	Voluntary
HKSAR 25 <sup>th</sup> Anniversary Trophy - Women’s Open Race (“ <b>Women’s Open</b> ”)	\$400/person #	Voluntary
HKSAR 25 <sup>th</sup> Anniversary Trophy - Team Time Trial (“ <b>TTT</b> ”)	\$3,300/team #	Voluntary

# Participants who do not order the bike jersey can enjoy a discount of HK\$50 for each persons.

#### **Q2: Will the successful registrant be offered a refund if they are unable to participate in the cycling technique assessment (“CTA”) and the event?**

A2: Upon successful registration, all registration fees/ bike jersey fees/ shuttle bus fees (if applicable) are non-refundable.

#### **Q3: Are amendments allowed if information is mistakenly input?**

A3: Sure. Please send an email to the Organiser for the amendment of incorrect information, e.g. size of the bike jersey. Please specify the participant’s information, including name, category, registration ID and the information to be amended.

**Q4: Instead of online registration, can I register for the event by other methods?**

A4: To be environmentally friendly and provide instant confirmation of payment and enrolment for participants, all registrations will be processed online.

**Q5: Can payment only be made by credit card for online registration?**

A5: Yes.

**Q6: Can payment be made by Consumption Voucher for online registration?**

A6: No, Consumption Voucher cannot be used as payment to public organisations including the Organiser. Individuals who violate the law may be referred to law enforcement agencies for follow-up.

**Anti-pandemic Requirements**

**Q7: What are the anti-pandemic prerequisites that must be fulfilled by all participants to register for the Sun Hung Kai Properties Hong Kong Cyclothon?**

A7: As required by the HKSAR Government, all participants must have received three doses of COVID-19 vaccination, the last dose must be taken 14 days prior to the event.

**Q8: What are the infection prevention and control measures for the participants to follow when attending to the CTA (if applicable)?**

A8: For public safety, all participants must fulfil the following requirements when attending to the CTA (subject to further updates):

- 1) All participants must undergo a RAT conducted within 12 hours prior to the CTA. Participants should mark on the RAT testing kit their name as well as the date and time of taking the test. They should take a photo of the testing kit for checking by working staff before entering the venue, and keep the record for at least 14 days for review by relevant departments upon request. Only persons with negative results of RAT are allowed to participate in the CTA.
- 2) All participants must scan the venue/event QR code using the 'LeaveHomeSafe' mobile app on the mobile phones/devices before participating in the CTA. The Organiser will use the 'QR Code Verification Scanner' mobile app to scan the QR code of participant's vaccination record on the 'LeaveHomeSafe' mobile app or displayed through other means (e.g. 'iAM Smart', 'eHealth' or on paper).

- 3) All participants must pass temperature screening before participating in the CTA.
- 4) All participants must wear face masks at all times except when conducting strenuous exercise in the CTA.

Participants who fail to comply with the abovementioned/ latest anti-pandemic requirements will not be allowed to participate in the CTA and no registration fee/ bike jersey fee/ shuttle bus fee (if applicable) will be refunded.

**Q9: What are the infection prevention and control measures for the participants to follow when collecting the rider pack/ conducting the PCR test?**

A9: For public safety, all participants must fulfil the following requirements when collecting the rider pack/ conducting the PCR test (subject to further updates):

- 1) All participants must scan the venue/event QR code using the 'LeaveHomeSafe' mobile app on the mobile phones/devices before entering the venue of rider pack collection/ PCR test. The Organiser will use the 'QR Code Verification Scanner' mobile app to scan the QR code of participant's vaccination record on the 'LeaveHomeSafe' mobile app or displayed through other means (e.g. 'iAM Smart', 'eHealth' or on paper).
- 2) All participants must pass temperature screening before entering to the venue of rider pack collection/ PCR test.

Participants who fail to comply with the abovementioned/ latest anti-pandemic requirements will not be allowed to collect the rider pack and no registration fee/ bike jersey fee/ shuttle bus fee (if applicable) will be refunded.

**Q10: What are the infection prevention and control measures for the participants to follow when attending to the event?**

A10: For public safety, all participants must fulfil the following requirements when participating in the event (subject to further updates):

- 1) All participants must undergo a PCR Test arranged by the Organiser within 48 hours prior to the event. Only persons with negative results of PCR test are allowed to participate in the event.
- 2) All participants must undergo a RAT conducted within 12 hours prior to the event. Participants should mark on the RAT testing kit their name as well as the date and time of taking the test. They should take a photo of the testing kit and keep the record for at least 14 days for review by

relevant departments upon request. Only persons with negative results of RAT are allowed to participate in the event.

- 3) All participants must declare their health condition and travel history at the designated platform before entering the venue on the event day.
- 4) All participants must scan the event QR code using the 'LeaveHomeSafe' mobile app on the mobile phones/devices before entering the venue on the event day. The Organiser will use the 'QR Code Verification Scanner' mobile app to scan the QR code of participant's vaccination record on the 'LeaveHomeSafe' mobile app or displayed through other means (e.g. 'iAM Smart', 'eHealth' or on paper). Only persons with 'Blue Code' are allowed to participate in the event.
- 5) All participants must pass temperature screening before entering to the venue on the event day.
- 6) All participants must wear face masks at all times except when conducting strenuous exercise during the ride/race.

Participants who fail to comply with the abovementioned/ latest anti-pandemic requirements will not be allowed to participate in the event and no registration fee/ bike jersey fee/ shuttle bus fee (if applicable) will be refunded.

### **Acceptance of Entries and Arrangement of Cycling Technique Assessment**

#### **Q11: What is the format of the CTA?**

A11: Registrants of the 50 km Ride and 30 km Ride are required to complete both parts 1 and 2 of the CTA.

Part 1 - Physical Fitness Test (Complete 6 km within 15-minute in mass start with other participants)

Part 2 - U-turn Test (Finish the designated route with a narrow U-turn in 16 seconds without knocking down any obstacles or any body part touching the ground.)

The Organiser/ Hong Kong Cycling Association (“CAHK”) may adjust the standard according to the quality and type of bicycle, the level of difficulty of the CTA venue, as well as weather conditions on the day of the assessment, including such factors as the temperature, humidity, wind speed and direction etc.

**Q12: When will the CTA be conducted?**

A12: The schedule of the CTA is as follows:

Participants	Date
*Local participants (50 km Ride and 30 km Ride)	19-20 November 2022 (Participants can select one of the above dates)
Non-local participants	17 December 2022

\*Registrants who need to attend the CTA will receive a confirmation email of the scheduled CTA session on or before 16 November 2022.

**Q13: Which registrants are eligible for exemption from the CTA ?**

A13: To apply for exemption, registrants must fulfil one of the following criteria:

- 1) Finishers of the 35 km Ride, 50 km Ride and 30 km Ride of the 2015, 2016, 2017 or 2018 Sun Hung Kai Properties Hong Kong Cyclothon, respectively.
- 2) Participants who passed the CTA of the 2019 Sun Hung Kai Properties Hong Kong Cyclothon.
- 3) Racing members who registered for the road races organised by the CAHK in 2018-2022.
- 4) Members who registered for the road races organised by the Union Cycliste Internationale (“UCI”) in 2018-2022.
- 5) Experienced cyclists who have completed other eligible cycling competitions (such as those by the UCI or any of the National Cycling Federations) or mass road events.
- 6) Racing members who registered for the races (including cycling session) organised by the Hong Kong Triathlon Association in 2018-2022.

In case of any dispute, the Organiser has the right to the final decision.

**Q14: For the CTA, are bikes provided or can I use my own bike?**

A14: Bikes will be provided for the CTA, but registrants can choose to bring their own bikes to use instead. Registrant’s own bikes must have a minimum wheel diameter of 26 inches. Registrants using bikes provided must check the bikes and inform the responsible personnel on site immediately should there be any problems with the bike. All registrants must bring their own helmets and wear them at all times during the CTA.

**Q15: I wish to apply for exemption from CTA but I did not upload the documents required during the registration. How can I submit the documents after registration?**

A15: Please log on to the online registration system to upload documents before registration closes, i.e. on or before 11:59pm, 6 November 2022 (Hong Kong Time, GMT+8). The Organiser will verify the documents and confirm if you are exempted from the CTA.

**Q16: When will the registrants be required to submit the document proof to the Organiser to confirm their qualification?**

A16: Registrants must submit valid proof to the Organiser via the online registration system before the registration closes, i.e. on or before 11:59pm, 6 November 2022 (Hong Kong Time, GMT +8). If a registrant fails to provide valid proof before the registration closes, the registrant will be deemed to have withdrawn his/her application and such application will no longer be processed.

**Q17: Will refunds be offered to registrants who fail to provide valid proof, false or invalid information?**

A17: No, the Organiser reserves the right to verify the submitted proof, and to disqualify any participant who submits false or invalid information; or fails to provide the valid proof before the registration closes — without refund of the paid registration fees/ bike jersey fees/ shuttle bus fees (if applicable).

**Q18: Will refunds be offered to registrants who fail the CTA?**

A18: Yes, refunds will be made within 60 days of the announcement of CTA result. Registrants will be notified by email.

**Q19: Can registrants take part in the event if they cannot attend the CTA?**

A19: No, registrants must attend the CTA if required.

**Q20: Can registrants bring different bikes to the CTA and the event?**

A20: Yes, as long as the diameter of the wheels is 26 inches or above. For the specifications of bikes, please refer to Notice to Participants/ Terms & Conditions - Clause 4 under Part B.

### **Bike Rental Service**

**Q21: Will the Organiser provide bikes and gear?**

A21: No bike rental service will be provided to participants.

**Q22: Why is bike rental service not available for participants of the 50 km Ride and 30 km ride?**

A22: Participants of the 50 km Ride and 30 km Ride are mostly professional or serious amateur cyclists who already own a bike. In the interest of safety, the Organiser encourages participants to use their own bikes.

Participants who want to rent a bike can contact the Event Manager via email:

(hongkongcyclothon@hktb.com) for referral assistance. One-day mountain bike rental is around HK\$200 to HK\$300. Please note that Hong Kong Tourism Board is not a supplier of the bikes and shall not be responsible for any claim or liabilities in relation thereto.

### **Cycling Events**

**Q23: Will the 50 km Team Ride be conducted in a relay format?**

A23: No, participants are asked to finish the 50 km route within the designated time limit individually.

**Q24: Why is there a disparity in registration fees between 50 km Team Ride and 50 km Ride?**

A24: The objective of setting up the 50 km Team Ride is to raise more funds for the designated beneficiary. Therefore, this category is targeted at organisations or companies and the entry fee is set at HK\$15,000. There will be special arrangements for participants of this category, including the prioritized departure time, a designated marquee for teams (inside the event venue) and a team banner.

**Q25: Why is the 50 km Team Ride only available for participants from the same organisation?**

A25: Aside from raising funds for the designated beneficiary, this category aims to enhance team spirit within organisations or companies and the team building. Thus, Participants should be from the same organisation.

**Other Topics**

**Q26: Will the Organiser provide bike deposit service on the event day?**

A26: No, the organiser will only provide bike deposit service to the participants of 50 km Ride and 30 km Ride at Mody Road Garden on 16 and 17 December 2022.

**Q27: Will participants be offered a refund if the event is re-routed, suspended or cancelled due to adverse weather?**

A27: No refunds will be made under any circumstances except to request in relation to withdrawal due to medical reasons.

**Q28: If the diameter of the bike wheel is not 26 inches, can it still be used in the 50 km Ride and 30 km Ride?**

A28: It can if the wheel size is 700C.

**Q29: What is the difference between a road bike and a mountain bike?**

A29: The wheel of the road bike is 700C and it is equipped with drop ('ergo' or 'anatomic') handlebars.

**Q30: What are the special weather and emergency arrangements?**

A30: Special weather and emergency arrangements are as follows:

The following arrangements will take place in the event of severe weather or emergency incidents:

Time	Conditions	Arrangements
After 2:30am on the event date	Strong Wind Signal No. 3 or above and/or Red or Black Rainstorm Warning Signal	50 km Ride and 30 km Ride will be cancelled
After 7am on the event date		CEO Charity and Celebrity Ride, Men's Open, Women's Open and TTT will be cancelled
Any time during the event	Any other severe weather warning issued/effective, e.g. Thunderstorm Warning	The ongoing race/ride will be postponed, temporarily suspended or cancelled subject to the Organiser's decision made according to actual weather conditions
Any time during the event	Emergencies	The ongoing race/ride will be suspended or cancelled



The following arrangements will be made according to the wind speed recorded on the bridges along the event route:

Time	Conditions	Arrangements
60 minutes before start of 50 km Ride on the event date	If wind speed on Stonecutters Bridge, Ting Kau Bridge and Tsing Ma Bridge is 35 km/h or above, CAHK recommends against riding	To consider re-route of 50 km Ride and 30 km Ride
15 minutes before start of 50 km Ride on the event date		To consider re-route of 50 km Ride
15 minutes before start of 30 km Ride on the event date		To consider re-route of 30 km Ride
Any time during the event		Re-route of the ongoing ride

**Q31: What are the suggested average riding speeds for participants and the closing times of respective check point locations en route?**

A31: The suggested average riding speeds for participants of the 50 km Ride and 30 km Ride are 29 km/h and 24 km/h respectively. Participants shall board the broom wagon or make a U-turn (as the case may be) to proceed to the finish point at Tsim Sha Tsui if they cannot arrive at the checkpoint before the respective designated closing times stated in the following tables

<b>Section to be completed by the participants of 50 km Ride (Start time: 5:30am*)</b>			
<b>Checkpoint</b>	<b>Approximate distance from the starting point (km)</b>	<b>Finishing time</b>	<b>Action</b>
Nga Cheung Road Flyover (ICC)	3	6:05am	Participants should get on the broom wagon.
Tsing Long Highway (Near slip road to Tsing Yi Road West)	14.6	6:10am	After participants pass through Cheung Tsing Tunnel, they are not allowed to enter Tsing Ma Bridge and Ting Kau Bridge. Participants should make a U-turn and head directly towards Nam Wan Tunnel.
Nam Wan Tunnel (Near Sai Tso Wan entry)	28.6	7:15am	Participants should get on the broom wagon.
Tsing Sha Highway (Near Lai Po Road)	34.6	7:20am	Participants are not allowed to enter Eagle's Nest Tunnel, and should head directly towards Tsim Sha Tsui.
Eagle's Nest Tunnel (Sha Tin toll plaza)	38.7	7:25am	Participants should get on the broom wagon.
Eagle's Nest Tunnel (Kowloon side entry)	40.8	7:25am	Participants should get on the broom wagon.
Nga Cheung Road Flyover (ICC)	47.4	7:40am	Participants should get on the broom wagon.

\* The start time and checkpoint closing time are subject to further updates.

<b>Section to be completed by the participants of 30 km Ride (Start time: 8:10am*)</b>			
<b>Checkpoint</b>	<b>Approximate distance from the starting point (km)</b>	<b>Finishing time</b>	<b>Action</b>
Nga Cheung Road Flyover (ICC)	3	8:25am	Participants should get on the broom wagon.
Nam Cheong (Junction between Tsing Sha Highway and West Kowloon Highway)	6.8	9am	Participants are not allowed to enter Tsing Kwai Highway, and should make a U-turn and head directly towards Tsim Sha Tsui.
Nam Wan Tunnel (Near Sai Tso Wan entry)	15.6	9:20am	Participants should get on the broom wagon.
Nga Cheung Road Flyover (ICC)	26.2	9:40am	Participants should get on the broom wagon.

\* The start time and checkpoint closing time are subject to further updates.