

Frequently Asked Questions

Online Registration

Q1: How much is the registration fee for each category and what does it include?

A1: It includes a charitable donation, one bike jersey, one finisher medal, one E-certificate, shuttle bus fees (round trip) and the fee for a COVID-19 nucleic acid test (unless otherwise specified).

The table below lists the enrolment/donation fee for each category:

<u>Category</u>	<u>Enrolment Fee in HKD</u>	<u>Donation in HKD</u>
48 km Ride	\$750/person	\$100
26 km Ride	\$500/person	\$100

Q2: Will the successful applicant be offered a refund if they are unable to participate in the event?

A2: Upon successful registration, all registration fees are non-refundable.

Q3: Are amendments allowed if information is mistakenly input?

A3: Sure. Please send an email to the Organiser for the amendment of invalid information, eg size of the bike jersey. Please specify the Participant's information, including name, category, registration ID and the information to be amended.

Q4: Instead of online registration, can I register for the event by other methods?

A4: To be environmentally friendly and provide instant confirmation of payment and enrolment for participants, all registrations will be processed online.

Q5: Can payment only be made by credit card for online registration?

A5: Yes.

Anti-pandemic Requirements

Q6: What are the anti-pandemic requirements that must be fulfilled by all applicants to register for the Sun Hung Kai Properties Hong Kong Cyclothon?

A6: As required by the HKSAR Government, all participants must fulfil the following requirements (subject to further updates):

- 1) Fully vaccinated against COVID-19 14 days before the event day, ie on or before 2 January 2022;
- 2) Attend the COVID-19 nucleic acid test to be conducted by the Organiser within 48 hours before 16 January 2022 (details will be announced in due course); and
- 3) Collect the rider pack in person at a designated location.

Q7: What kind of information will be checked before picking up the rider pack?

A7: The Organiser will check the identity document and vaccination record (either through the 'LeaveHomeSafe' mobile app or 'eHealth' mobile app) when participants collect their rider packs. Participants who fail to present the vaccination proof will not be allowed to collect their rider pack and participate in the event, no registration fee will be refunded.

Q8: What are the anti-pandemic requirements for the participants to fulfil on the event day?

A8: All participants are required to undergo temperature screening before entry to the venue and participants with common symptoms of COVID-19 (eg fever, dry cough, etc) will be attended to by medical staff in an isolated area. All participants are required to scan the 'LeaveHomeSafe' QR code, present the identity document and negative result proof of COVID-19 nucleic acid test conducted by the Organiser at the event venue. The Organiser may require participants to present the electronic vaccination record (either through the 'LeaveHomeSafe' mobile app or 'eHealth' mobile app) if required. Participants who fail the temperature check or to comply with the latest anti-pandemic requirements will not be allowed to participate in the event and no registration fee will be refunded.

Acceptance of Entries

Q9: Which applicants are eligible for registering for the Sun Hung Kai Properties Hong Kong Cyclothon?

A9: Participants of the 48 km Ride and 26 km Ride should fulfil one of the following criteria: 1) finishers of 35 km Ride, 50 km Ride and 30 km Ride of the 2015, 2016, 2017 or 2018 Sun Hung Kai Properties Hong Kong Cyclothon respectively, 2) racing members who had registered for the road races as organised by the Cycling Association of Hong Kong, China in 2018-19 and races organised by the Hong Kong Triathlon Association. Respectively, or 3) experienced cyclists who have completed other eligible cycling competitions (such as those by the Union Cycliste Internationale or any of the National Cycling Federations) or mass road events. Please contact the event hotline 2110 9008 to check whether you are eligible.

Q10: When will the applicants be required to submit the document proof to the Organiser to confirm their qualification?

A10: Participants must submit valid proof (ie finisher's certificate of previous Hong Kong Cyclothon or registration proof of other eligible events/races) to the Organiser at the time of the ballot registration. The entry will only be confirmed after relevant proof has been verified by the Organiser. If a participant fails to provide valid proof before the ballot registration closes, the participant will be deemed to have withdrawn his/her application and such application will no longer be processed.

Q11: Will refunds be offered to applicants who fail to provide valid proof, false or invalid information?

A11: No, the Organiser reserves the right to verify the submitted proof, and to disqualify any participant who submits false or invalid information without refund of the paid registration fees.

Bike Rental Service

Q12: Will the Organiser provide bikes and gear?

A12: No bike rental service will be provided to participants of the 48 km Ride and 26 km Ride.

Q13: Why is bike rental service not available for participants of the 48 km Ride and 26 km Ride?

A13: Participants of the 48 km Ride and 26 km Ride are limited to finishers of 35 km Ride, 50 km Ride and 30 km Ride of the 2015, 2016, 2017 or 2018 Sun Hung Kai Properties Hong Kong Cyclothon

respectively, which are mostly professional or serious amateur cyclists who already own a bike. In the interest of safety, the Organiser encourages participants to use their own bikes.

Other Topics

Q14: Will Applicants be offered a refund if the event is re-routed, suspended or cancelled due to adverse weather?

A14: No refunds will be made under any circumstances except to request in relation to withdrawal due to medical reasons.

Q15: If the diameter of the bike wheel is not 26 inches, can it still be used in the 48 km Ride and 26 km Ride?

A15: It can if the wheel size is 700C.

Q16: What is the difference between a road bike and a common bicycle?

A16: The wheel of the road bike is 700C, and the bike is equipped with drop ('ergo' or 'anatomic') handlebars and a derailleur.

Q17: What are the special weather and emergency arrangements?

A17: Special weather and emergency arrangements are as follows:

The following arrangements will take place in the event of severe weather or emergency incidents:

Time	Conditions	Arrangements
After 3am on 16 January 2022	Strong Wind Signal No. 3 or above and/or Red or Black Rainstorm Warning Signal	The event will be cancelled.
Any time during event	Any other severe weather warning issued/effective eg Thunderstorm Warning	The event will be postponed, temporarily suspended or cancelled subject to the Organiser's decision made according to actual weather conditions.
Any time during event	Emergencies	The event will be suspended or cancelled.

The following arrangements will be made according to the wind speed on the event route:

Time	Conditions	Arrangements
60 minutes before start	If wind speed on HZMB is 35 km/h or above, The Cycling Association of Hong Kong, China Limited (CAHK) recommends against riding	The Organiser will communicate with TD and HZMB Authority closely in reviewing the trend and direction of wind at HZMB.
15 minutes before start		The event will be cancelled.
Any time during the Rides on 21 November		The ongoing ride will be re-routed.

Q18: What are the suggested average riding speeds for participants and the closing times of respective check point locations en route?

A18: The suggested average riding speeds for participants of the 48 km Ride and 26 km Ride are 30 km/h and 29 km/h respectively. Participants shall board the broom wagon or make a U-turn (as the case may be) to proceed to the finish point at HZMB Hong Kong Port if they cannot arrive at the checkpoint before the respective designated closing times stated in the following tables:

Section to be completed by the participants of 48 km Ride (Start time: 5:00am*)			
Checkpoint	Approximate km (From Starting)	Checkpoint Closing Time*	Action
Shun Hang Road (near Outbound Coach/Shuttle Bus Examination Area)	0.8 km	5:50am	Detour to Finish Point
Scenic Hill Tunnel (W/B) Entry (near Cathay Dragon House) — 48 km Ride Turning Point 2	23.8 km	6:10am	Detour to Finish Point
Scenic Hill Tunnel (W/B) Exit (near Ngong Ping 360 Airport Island Angle Station)	25.1 km	6:15am	Detour to Finish Point
HZMB Hong Kong Link Road (W/B) (near DHL Central Asia Hub)	27.3 km	6:20am	Detour to Finish Point
HZMB Hong Kong Link Road (W/B) (near San Shek Wan Turnaround)	29.6 km	6:25am	Detour to Finish Point
HZMB Hong Kong Link Road (W/B) (near Eastern Artificial Island, HKSAR Boundary) — 48 km Ride Turning Point 1	33.4 km	6:35am	Get on Broom Wagon
Scenic Hill Tunnel (W/B) Entry (near Cathay Dragon House)	43 km	7:05am	Get on Broom Wagon

* The start time and checkpoint closing time are subject to further updates.

Section to be completed by the participants of 26 km Ride (Group A start time: 7:35am; Group B start time: 9:10am*)				
Check Point	Approximate km (From Starting)	Checkpoint Closing Time* (Group A)	Checkpoint Closing Time* (Group B)	Action
Shun Hang Road (near Outbound Coach/Shuttle Bus Examination Area)	0.8 km	8:05am	9:40am	Detour to Finish Point
Scenic Hill Tunnel (W/B) Entry (near Cathay Dragon House)	4.6 km	8:10am	9:45am	Detour to Finish Point
Scenic Hill Tunnel (W/B) Exit (near Ngong Ping 360 Airport Island Angle Station)	5.9 km	8:10am	9:45am	Detour to Finish Point
HZMB Hong Kong Link Road (W/B) (near DHL Central Asia Hub)	8.1 km	8:15am	9:50am	Detour to Finish Point
HZMB Hong Kong Link Road (W/B) (near San Shek Wan Turnaround)	10.4 km	8:20am	9:55am	Detour to Finish Point
HZMB Hong Kong Link Road (W/B) — 26.2 km Ride Turning Point	13.1 km	8:25am	10:00am	Get on Broom Wagon
Scenic Hill Tunnel (W/B) Entry (near Cathay Dragon House)	21.6 km	8:45am	10:20am	Get on Broom Wagon

* The start time and checkpoint closing time are subject to further updates.