

Terms & Conditions

Big Bus Tours - HK Island Night Tour

- 1. Bona fide visitors staying in Hong Kong for 90 days or less can enjoy a special tour price.
- 2. Tickets can be purchased on the day of the tour or the following day.
- 3. All bookings are final and non-refundable. Once purchased, tickets cannot be cancelled or transferred. Please note that rain or traffic issues do not qualify for refunds.
- 4. If Big Bus is unable to provide the Night Tour, you may be eligible for a refund up to the ticket price.
- 5. All refund requests must be processed at the Big Bus Information Centre located at ATM2, Upper Deck, Central Ferry Pier 7. Customers must present their tickets and complete a refund form. Refunds are issued in cash and Hong Kong Dollars (HKD) only.
- 6. Big Bus Tours reserves the right to change service hours, frequency, routes and bus stop locations without prior notice, due to traffic, weather or other factors.

Big Bus Tours - Kowloon Night Tour

- 1. Bona fide visitors staying in Hong Kong for 90 days or less can enjoy a special tour price.
- 2. Tickets can be purchased on the day of the tour or the following day.
- 3. All bookings are final and non-refundable. Once purchased, tickets cannot be cancelled or transferred. Please note that rain or traffic issues do not qualify for refunds.
- 4. If Big Bus is unable to provide the Night Tour, you may be eligible for a refund up to the ticket price.
- 5. All refund requests must be processed at the Big Bus Information Centre located at HS04, along the Avenue of Stars, Tsim Sha Tsui Promenade, Tsim Sha Tsui. Customers must present their tickets and complete a refund form. Refunds are issued in cash and Hong Kong Dollars (HKD) only.
- 6. Big Bus Tours reserves the right to change service hours, frequency, routes and bus stop locations without prior notice, due to traffic, weather or other factors.

Citybus HK City Sightseeing Bus - Terms and Conditions for Night Pass

Usage:

- 1. The holder of this ticket is entitled to enjoy unlimited rides on Route H2K of Citybus Limited ("Citybus") on the day of first use.
- 2. Ticket is valid for use by the bearer only and cannot be transferred or sold.
- 3. Ticket is non-refundable.
- 4. Lost or damaged ticket will not be re-issued.
- 5. If the open-top sightseeing bus is not available for use because of, inter alia, parts failure or adverse weather conditions, Citybus reserves the right to substitute another non open-top bus to continue the journey. Citybus also has the sole discretion to vary, without prior notice, the service hours, frequency, route and bus stop locations taking into account traffic conditions, weather conditions of any other factors. Citybus shall not accept any responsibility or be liable to ticket holders for any damages or losses caused by or arisen out of the aforesaid or due to any other reasons whatsoever.